Medicare Diabetes Prevention Program (MDPP) Supplier Capacity Assessment for Existing or Potential MDPP Suppliers

MDPP Capacity Assessment:
Is Our Organization Ready to Launch and/or Sustain an MDPP program?

Organizations implementing the National Diabetes Prevention (National DPP) lifestyle change program with recognition from the Centers for Disease Control and Prevention’s (CDC) Diabetes Prevention Recognition Program (DPRP) may use this form to assess their capacity and readiness to implement and/or sustain the Medicare Diabetes Prevention Program (MDPP).

This tool aims to raise awareness and identify gaps regarding the capacity to become an MDPP supplier or to implement the MDPP, and has been developed based on information obtained from experienced MDPP suppliers. This tool can also be used by Umbrella Hub Organizations (UHOs) to assess the capacity of potential subsidiaries.

An optional scoring process has been embedded in the Assessment to help users identify levels of readiness. The instructions for scoring are listed here:

1. For each statement below, check the box if the statement is currently true for your organization. If this is only partially true (i.e., something you are working on but do not have fully in place) than provide notes in comment section, but do not check the box.
2. Provide comments for statements to briefly describe your current state, if desired.
3. Each checkbox is worth 1 point unless otherwise noted.
4. Total your score at the end of the document to determine classification and suggested next steps.

Organization Name: ____________________________________
Primary Point of Contact: ________________________________
Email Address: ____________________________________   Date: ____________________
Currently our organization is:  ☐ a potential MDPP supplier
☐ an existing MDPP supplier

<table>
<thead>
<tr>
<th>Category</th>
<th>Statement</th>
<th>Space for Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Mission Alignment &amp; Organizational Leadership Buy-In</td>
<td>☐ 1. Our leadership views the National DPP lifestyle change program and the MDPP as programs that align with our vision and mission to provide programs to our communities that support healthy lifestyles. (Point value 1.)</td>
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<td>☐ 2. Our leadership is motivated and committed to assist with any necessary interdepartmental collaborations (e.g., referrals, billing, and marketing) to ensure success of the National DPP lifestyle change program and the MDPP. (Point value 2.)</td>
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<td></td>
<td>☐ 3. Our leadership understands the scope of dedicated resources and support needed by our organization to pursue becoming an MDPP supplier or to be a sustainable MDPP supplier, and has expressed support (Point value 2.)</td>
<td></td>
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</tbody>
</table>
B. Infrastructure

Total Possible Point Value of 9

☐ 4. Our organization has designated staff to complete the Centers for Medicare and Medicaid Services (CMS) MDPP supplier enrollment application (only applicable to potential MDPP suppliers) and ongoing required documentation such as Lifestyle Coach training updates and required MDPP crosswalks. (Point value 1.)

☐ 4. Our organization has identified potential (or has existing) Lifestyle Coaches who understand the specific needs of the Medicare population and are qualified to help them successfully complete the program (Point value 1.)

☐ 5. Our organization currently has the capacity to set up internal systems to support MDPP implementation and sustainability, including contracting with Medicare Advantage (MA) plans (Point value 1.)

6. An MDPP supplier must have supports in place to help:
   - identify, recruit, and enroll participants
   - confirm program eligibility
   - validate a Medicare beneficiary’s coverage
   - capture MDPP program data
   - submit Medicare claims and resolve denials
   - submit the required CMS crosswalk
   - comply with CMS regulations and requirements
   - comply with CDC’s DPRP standards

Select only one of the following response options, based on your organization’s ability to offer support for tasks shown above (note the point differences in the responses):

Our organization:

☐ Has reviewed the option of using our existing and/or contracting with a referral pathways and Electronic Medical Record/Electronic Health Record (EMR/EHR) and does not plan to proceed (Point value 1.)

☐ Has plans to engage a referral pathway and Electronic Medical Record/Electronic Health Record (EMR/EHR) in the future (Point Value 2.)

☐ Currently has a referral pathway and Electronic Medical Record/Electronic Health Record (EMR/EHR) system with mechanisms (either in house or with a third-party billing vendor) and supports in place for the MDPP (Point value 6.)
### C. Recruitment and Referrals
Total Possible Point Value of 6

- ☐ 7. Our organization has existing relationships with physicians and/or health care providers for referrals to the MDPP (Point value 2.)
- ☐ 8. Our organization has ties to the community and/or partnerships with organizations within the community that serve the Medicare population (e.g., senior centers, faith-based organization) (Point value 1.)
- ☐ 9. Our organization has EMR/EHR capabilities for batch referrals into our program from physicians or healthcare organizations that already refer to us for other services we offer. (Point value 3.)

### D. Logistic Requirements
Total Possible Point Value of 11

- ☐ 10. Our organization is familiar with the Medicare Administrative Contractor (MAC) (s) that serve(s) our region(s). The MACs process enrollment applications and Medicare fee-for-service claims, among other activities. (Point value 1.)
- ☐ 11. Our organization has an Identity and Access (I&A) account to access the CMS systems that support enrollment as an MDPP Supplier. (Point value 1.)
- ☐ 12. Our organization has considered an organizational National Provider Identifier (NPI) to enroll in Medicare as an MDPP Supplier (in addition to any existing NPI an organization may have, it is highly recommended that an organization obtain a new NPI for the MDPP). (Point value 1.)
- ☐ 13. Each of our Lifestyle Coaches has an individual NPI and healthcare provider taxonomy code that represents their role as an MDPP Lifestyle Coach. (Point value 1.)
- ☐ 14. Our organization can access the Provider Enrollment Chain and Ownership System (PECOS) to complete enrollment activities online, including submitting the application, changing Medicare enrollment record information, and other processes. Alternatively, our organization can utilize the CMS-20134 paper enrollment application. (Point value 1.)
- ☐ 15. Our organization has applied for and received approval to be an MDPP supplier. (Point value 6.)

### E. Sustainability
Total Possible Point Value of 10

- ☐ 16. Our organization is committed to sustaining our National DPP and MDPP programs through adequate staffing, including identifying multiple points of contact for the DPRP and CMS, having multiple trained Lifestyle Coaches, and providing other program supports as needed. (Point value 1.)
☐ 17. Our National DPP/MDPP staff will stay informed of and incorporate CMS and MDPP related updates. This includes CMS and the National Association of Chronic Disease Directors (NACDD) webinars that offer technical assistance focused on sharing tools, resources, learnings and best practices for implementing the MDPP. (Point value 1.)

☐ 18. Our National DPP/MDPP staff are dedicated to checking the following websites for new resources, learnings, or best practices (Point value 1.):

- [MDPP Implementation page on NACDD’s National DPP Coverage Toolkit](https://coveragetoolkit.org)
- [CMS MDPP page](https://www.cms.gov)
- [CDC Customer Service Center](https://www.cdc.gov)

☐ 19. Our MDPP program plans to bill CMS for any eligible beneficiaries that enroll in our program within 12 months of becoming an MDPP supplier (Point value 1.)

☐ 20. Our MDPP program intends to bill/is billing MA plans for eligible beneficiaries that enroll in our program within 24 months of becoming an MDPP supplier (including negotiating a contracted rate). (Point value 2.)

☐ 21. Our program has grant funds for the next year to help support the MDPP program (Point value 1.)

☐ 22. We have a relationship with our State Health Department and are included in its MDPP related communications. (Point value 2.)

☐ 23. We have estimated how many MDPP participants we can/will serve during the next 12 months and calculated how much potential revenue we can generate to ensure financial viability. (Point value 1.)
Score Your MDPP Capacity Assessment (Optional)
Points are calculated as 1 per checked box (unless otherwise indicated)

Total number of Points: ___________

**Lower capacity [18 or fewer points]:** Your organization may need more time to work on the gaps identified above before launching or becoming a sustainable MDPP supplier. We encourage you to use the checklist to identify areas for building capacity. If the gaps identified are not ones your organization has the ability to solve for, your organization may be a good candidate for becoming a subsidiary of an umbrella hub arrangement (UHA). We recommend reaching out to your State Health Department to discuss the results of this MDPP Capacity Assessment and what options are available to support you in your coverage and sustainability efforts for the National Diabetes Prevention Program. You may also visit on the MDPP Basics page and MDPP Implementation page on NACDD’s National DPP Coverage Toolkit or the CMS MDPP page for more information.

**Moderate capacity [19 to 28 points]:** Your organization is on its way but has some gaps to address before becoming a sustainable MDPP supplier. The MDPP Basics page and the MDPP Implementation page on NACDD’s National DPP Coverage Toolkit provides resources to gain capacity. Consider areas for improvement and begin setting short-term and long-term goals. Consult your State Health Department to discuss opportunities to increase sustainability, including possibly joining a UHA or partnering with organizations to increase your referral network and infrastructure. Consider your referral network and your billing platform and whether they have sufficient functionality for your program needs.

**Higher capacity [29 or more points]:** Your organization demonstrates high capacity and infrastructure needed to apply to become an MDPP supplier and to sustain an MDPP program. If you have not yet, we encourage you to consider applying to become an MDPP supplier. We also suggest you consider becoming a UHO. We encourage you to reach out to your State Health Department to see what support and coordination can occur. Please continue to check the MDPP Basics page and the MDPP Implementation Resources page on NACDD’s Coverage Toolkit for updated resources.

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This document was originally adapted from North Carolina’s Diabetes Self-Management Education and Support Capacity Assessment.

Visit the of the National DPP Coverage Toolkit (coveragetoolkit.org) for more tools and resources.
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